



St. Croix Community Quick-Reference Directory

Last Updated: July 16, 2026

Service	Contact	Notes
Emergency (Fire/Police/EMS)	911	Life safety emergencies
After-Hours Emergency	828-633-4195	Sandcastle Emergency Line
Police (Non-Emergency)	239-774-4434	Collier County Sheriff's Office
Power Outages (FPL)	1-800-4OUTAGE (1-800-468-8243)	Report outages
Electric Service (FPL)	239-262-1322 • 1-800-226-3545	Account inquiries
Water Billing (Oates Energy)	1-800-717-9811	customerservice@oatesenergy.com
Fiber Internet (Blue Stream)	239-673-2649	bluestreamfiber.com
Doorstep Trash (Valet Living)	877-574-2587	support@valetliving.com
Bulk Trash Pickup	Contact Manager	St. Croix Office
Pest Control (Arrow)	800-226-3139	Acct. #2993631
Janitorial (Monahan Services)	239-202-0800	On-site cleaning
USPS	1-800-275-8777	Postal questions
County Code Violations	239-252-2440	Collier County
Lease Applications	754-465-4814 • thesaintcroix.com	Orders@accudataholdings.com
Lease Renewals / ARC	thesaintcroix.com	leases@thesaintcroix.com
Sales Application	305-692-7900 • thesaintcroix.com	https://sandcastle-community-management.applytomove.com/
Sales / Resales	239-596-7200 ext. 2219	resales@sandcastlecm.com
Estoppels / Condo Docs	Community Archives	www.marketplace.communityarchives.com
Property Management	239-596-7200 ext. 2221	FredC@sandcastlecm.com
Management Office	239-593-3434	manager@thesaintcroix.com
Account Changes	billing@SandcastleCM.com	Sandcastle Management
Billing / ACH Forms	billing@SandcastleCM.com	Sandcastle Management