St. Croix Lease Application Process Yearly & Seasonal

| Step | Description | If | then |
|------------|---|--|---|
| 1 | Prospective Tenant applying to rent at St. Croix at Pelican Marsh is Yearly or Seasonal required to submit an application via TENANTEV.com. Application process may take 30-40 minutes. The SUBMISSION DATE Application must be submitted no later than 20 days before Lease Application Start Date. | More information required: | When initiating sign in credentials, you'll be asked for a property code. Use CODE: 10806 |
| 2 | To save time - be prepared! Applicant should have a scanned copy of the following items on the device they will use to complete the TenantEvaluation Application: 1. Signed copy of the new lease. If applicant has a car: 2. PDF or JPEG of a valid drivers license. 3. PDF or JPEG of a current vehicle registration. 4. Name of employer. 5. 2 valid references. 6. Other personal information. | Applicant initiates the TenantEval process, and they cannot complete it, they can always return to it. | Sign in again and complete the process. |
| | | Applicant successfully completes process. | TenantEval application is submitted. The turnaround time is generally three days or less which gives the board time to review and approve/deny the application. |
| 3 | St. Croix Mgmt. will access the Portal daily to retrieve all completed Lease Submissions. | There is a completed tenant evaluation sitting in portal for St. Croix, it will be downloaded. | St. Croix Mgmt. 1. Verifies that a) owner assessments account is current b) owner water bill account is current. 2. Uploads the Tenant Application into CINC 3. Identifies the application with "pending approval" status. 4. The Tenants Evaluation along with the owner status (assessment/water bill) is emailed to the Board for approval. |
| 4 | Board Reviews the tenant application Approves or denies the application. President emails the decision to St. Croix Mgmt. | Application Approved | In TENENTEV.COM 1. St. Croix Mgmt. updates the lease submission with "Approved" Status. 2. Tenant Eval. notifies the tenant that their application has been approved. In CINC: 1. St. Croix Mgmt. changes the application status in from "Pending" status to "Approved" status. From this screen, an email is sent to the owner. 2. Tenant details entered on TENANT page. In MyQ: 1. St. Croix Mgmt. update FOBS, Clickers. Add "end date" that is same as lease end date. 2. Add vehicle description SAVE KEYS to UNIT: St. Croix Mgmt. confirms they have a current KEY. If NO - owner MUST provide a working KEY. |
| 2023 Jul 1 | | Application Denied | St. Croix Mgmt. updates TENENTEV.COM with Denied Status. |

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