

#### **TEMPORARY PARKING PASS PROCESS**

## A pass is required when:

- A guest is staying more than 2 nights.
- The owner is staying short-term with a rental car.
- A resident is using a rental or courtesy car while theirs is in the shop.
- Any other situation involving a vehicle without a permanent parking sticker.

# How to Get a Temporary Parking Pass (Mon-Fri, excluding holidays)

## 1. Call the Administrative Assistant

(239) 596-7200 x 245

Be ready to provide:

- Arrival & departure dates
- Vehicle make, model, color
- License plate number & state
- o Unit number & resident name
- Your email address

Do not call until you have all required info.

## 2. Indicate Printer Access

Let the assistant know if you can print the pass

#### **If You Have Printer Access**

- Check your email (including spam/junk) for the pass from a "donotreply" address.
- Open the PDF, verify details. Do not write on or alter the pass.
- If incorrect, request a corrected pass.
- Place the pass face up on the driver's side dashboard.

#### If You DO NOT Have Printer Access

- The pass will be available after 4:00 PM on the table inside the clubhouse.
- If you cannot get to the clubhouse before 4:00 PM: Call Security at (407) 879-2751 after 8:00 PM to deliver your pass.
- Place the pass face up on the driver's side dashboard.

## For Single-Night, After-Hours, or Weekend Parking

- 1. Call Security at (407) 879-2751.
- 2. Provide your unit number and vehicle info.
- 3. For extended stays (2+ nights or into the next week), a temporary pass is required.

⚠ Security cannot approve multi-night parking or accept notes on the dashboard as valid.